



Sun Stream Saunas NZ Warranty

Warranty Periods

- Lifetime Replacement Warranty for defective carbon heater panels
- Lifetime Replacement Warranty for electronic control system components
- Lifetime Replacement Warranty on cabinet for major deformations or breakage due to manufacturers defects
- Lifetime Replacement Warranty on stereo components
- Lifetime Replacement Warranty on lighting system components

Replacement Parts

Sun Stream Saunas NZ warrants its products to be free of manufacturer's defects in materials and workmanship.

Parts which become defective will be replaced or repaired by Sun Stream Saunas NZ, except for damage due to negligence, abuse, misuse, misapplication, unauthorised modifications or improper installation.

Shipping Costs of Defective Parts

At the discretion of Sun Stream Saunas NZ, parts claimed to be defective may be requested to be shipped with freight prepaid by the purchaser to Sun Stream Saunas NZ.

When sent to Sun Stream Saunas NZ, the parts must be accompanied by the sales receipt or other proof of purchase date.

Subsequently defective parts will be repaired or replaced and returned to the purchaser with **freight paid by Sun Stream NZ**.

Labour Costs

Sun Stream Saunas NZ will not be responsible for labour costs for general maintenance of the product.

Sun Stream Saunas NZ will not be responsible for labour costs for the removal and re-installation of defective parts.

Transferable

This warranty is transferable should the sauna be sold to a new purchaser.

This warranty shall not apply to any claims arising from the misuse, neglect, accident, abuse, improper installation, including but not limited to exposure to fire, excessive heat or other hazards of nature.

Under no circumstances will Sun Stream Saunas NZ be liable for any special or consequential damages arising from the use of the product, components and the parts attached, or installed with it. Nor will Sun Stream Saunas NZ be liable for injury to any person or any claims for damages arising from the use, installation or servicing of the product.

Policy

Sun Stream Saunas NZ is committed to treating our customers honestly, responsibly and fairly. We agree to comply with New Zealand laws and legislations. We trade strictly according to the Fair Trading Act 1986 and Consumer Guarantees Act 1993.

Outdoor Installation

Our warranty is voided if the sauna is placed in an outdoor environment without our protective Canvas cover.

No liability shall accrue to Sun Stream Saunas NZ except as set forth herein.

Sun Stream Saunas NZ
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